



Osiris Water Management - Privacy Policy

Osiris Water Management Ltd is committed to protecting your right to privacy and ensuring your personal data is secure.

The policy below clarifies our views and practices regarding your personal data, and how we will treat such information.

Information we may collect from you.

We may collect and process the following data about you;

- Information that you have provided by filling in our online forms.
- We may also collect information in order to process an order or enquiry. The personally identifying information may consist of basic contact details such as title, name, company address, company e-mail address and telephone numbers.

Information given by you to Osiris Water Management Ltd will be considered non-confidential and we shall have no legal obligation of any kind with respect to such data.

Google Analytics

Our website uses Google Analytics, web analytics tools. Google Analytics may record mouse clicks, mouse movements and scrolling activity as well as any text you may type into this website. Google Analytics does not gather personally identifiable data that you do not voluntarily enter on the website. We use the data provided by Google Analytics to help us improve the website and our users experience.

Cookies

We may obtain information about your general internet usage by using cookie files, which are stored on the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive. Cookies allow us to:

- Store information about your preferences, allowing us to customise our site accordingly
- Speed up your searches
- Recognise you when you return to the site.

You may refuse to accept cookies by activating the setting on your browser, allowing you to refuse cookies, however by disabling this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting our system will issue cookies when you log on to our site.



How we use your information

We use the information we have about you in the following ways:

- To ensure that the content from our site is presented in the most appropriate manner for you and your device.
- To provide you with the information you have requested about our products or services.
- To meet our obligations arising from any contracts between us.
- To notify you about changes to our service.

We do not disclose your information to any third parties, unless:

- We have expressly sought your permission to do so
- We must comply with the law

Your rights

The Data Protection Act 1988 gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee to meet our costs in providing with the information we hold about you.

Contact

If you wish to contact us about any aspect of the policy, you can do so via info@osiriswater.co.uk